GLOBAL EMERGENCY RELIEF FUND

» ANNUAL REPORT: October 2018 through September 2019

Prepared February 2020
EMERGENCY RELIEF UPDATE

In fiscal year 2019 (October 2018 to September 2019), World Vision responded to 132 DISASTERS AND HUMANITARIAN EMERGENCIES in 58 COUNTRIES, providing humanitarian aid to more than 20 MILLION PEOPLE through the support of donors and partners worldwide.

Since FY16, World Vision has reached 65.3 MILLION PEOPLE with emergency relief.

SITUATION UPDATE

In 2019, conflicts and extreme climate around the world resulted in 166 million people needing humanitarian assistance—20 million more than estimated at the beginning of the year (United Nations [UN], 2019). Natural disasters (cyclones in Southern Africa, drought in Afghanistan, and earthquakes in Indonesia), conflict (as in Myanmar and South Sudan), and disease (as in the Democratic Republic of the Congo), contributed to the record number of children and adults affected, the increased risk of gender-based violence against women and girls, and the spike in hunger and protracted displacements. Children represented 50% of the displaced.

Thankfully, by God’s grace and your faithful prayers and partnership in ministry, World Vision provided humanitarian assistance and much-needed relief to children and families facing such emergencies. We provided shelter, access to clean water, vital health services, child protection and family reunification services, vocational training, food, and more.

Since 2016, World Vision has served more than 65 million people impacted by disasters and humanitarian emergencies. In 2019 alone, 20 million children and adults received much-needed assistance—services made possible because of funding provided by World Vision’s Global Emergency Response Fund.

“Apart from the water, we also received other support such as food, household utensils, latrines, hygiene materials, and we were given advice on how to prevent waterborne diseases,” shared Luisa, mother of seven, who resides in a camp in Mozambique for families impacted by Cyclone Idai.

“We are very grateful for the support provided by World Vision.” (Read her full story on Page 8.)

In the following pages, you will read news not likely captured in daily headlines—news that tells of vulnerable families and communities that have suffered long and in silence. But you will also read of how your gifts helped to make a wonderful difference, providing relief, hope, and a voice to boys and girls, mother and fathers worldwide.

Thank you for partnering with World Vision in this ministry work and for being a shining example of Christ’s love.

South Sudan Crisis: An estimated 6.45 million people (more than half of South Sudan’s population) continue to face acute food insecurity. “I cannot feed him properly,” said Sarah of her 6-month-old son Yassir (pictured above at left). “We do not have enough food at home.” Thanks to your partnership with World Vision, vulnerable families like Sarah’s are receiving needed help. World Vision’s local nutrition team diagnosed Yassir with severe acute malnutrition, provided Sarah with ready-to-use supplementary food, instructed her on daily feedings of Yassir, and provided medicine for his cough.
OUR EMERGENCY RELIEF APPROACH

World Vision aims to respond to the changing dynamics and circumstances that threaten the safety and dignity of children affected by conflict, protracted fragility, displacement, and natural disasters. Our ultimate motivation is derived from what we have experienced in Jesus Christ and the belief that all of humanity is created in the image of God, and as such, has inherent value and dignity. Our faith calls us to protect lives, restore dignity, and renew hope.

Furthermore, there are key principles that guide our work. These include:

- We believe that action should be taken to prevent and alleviate the suffering of children, their families, and communities arising out of disasters, fragility, and conflict—and will strive to do so wherever crises occur.
- We work in partnership with affected children, their families, and communities to help build their capacities to prepare for, respond to, and recover from disasters and shocks.
- Our holistic response provides emergency services and long-term solutions across multiple humanitarian sectors, depending on the situation and needs of the community.

World Vision’s emergency services and long-term solutions include (but are not limited to) nutrition; food security; shelter; water; sanitation, and hygiene (WASH); child protection; family reunification; health; education; vocational training; livelihoods and income generation; social cohesion/peacebuilding; disaster risk reduction; and cash-equivalent cards (used where goods are locally available and markets are functioning and accessible).

MULTIPLYING OUR IMPACT

World Vision is focused on leveraging private resources for greater impact in the field. Leverage refers to a multiplier effect that occurs when a smaller donation attracts additional funding, maximizing the yield for each dollar donated. It creates greater donation impact and enables World Vision to do something we could not have done otherwise.

In FY19, World Vision leveraged $20 million in private gifts to mobilize almost $165 million in grants from U.S. Agency for International Development (USAID), U.S. Department of State (Bureau of Population, Refugees, and Migration), United Nations High Commissioner for Refugees (UNHCR), UNICEF, and World Food Program (WFP). These grants alone enabled us to assist more than 4.6 million people.*

*The average leverage/multiplier effect across all of our grants is one to eight. However, this ratio differs from one grant to another.

World Vision in Ethiopia established a cash and digital business unit thanks to $100,000 contributed by U.S. and global donors. The unit then attracted over $5.5 million in grants which provided for an e-voucher project in Gedeo-Guji, and implementation of cash transfers for 85,000 internally displaced people and returnees in East and West Wollegas, and drought-affected people in Liben.
FY19 GLOBAL EMERGENCY RESPONSE

During FY19, World Vision helped provide humanitarian aid to vulnerable children and families facing disasters and emergencies in 58 countries (see map below). The remaining pages of this annual report will share highlights of some of the humanitarian emergencies supported through our Global Emergency Response Fund.
AFGHANISTAN

Severe drought has affected more than two-thirds of all Afghans, triggering crisis-level food insecurity and forcing hundreds of thousands of people to abandon their homes in search of emergency assistance.

Ongoing conflict and rising insecurity in many parts of the country have simply made conditions worse. More than 6.3 million Afghans—the majority children—need humanitarian assistance.

According to World Vision’s mobile health team assessments, many children suffer from chronic diarrhea, malnutrition, and acute respiratory infections in regions of Afghanistan where internally displaced persons (IDP) reside.

Also, children without proper citizenship documentation (their parents either left their papers behind when fleeing conflict areas or never had them) have difficulties enrolling in formal education.

World Vision’s emergency response impacted more than 1.7 million people across Herat and Badghis provinces. Recent accomplishments include:

- Providing 1,332,526 people with food items/cash assistance
- Equipping 25,000 farmers with certified seeds
- Establishing 30 mobile health and nutrition teams and providing life-saving healthcare services to 148,248 IDP and host communities
- Creating 66 temporary learning centers and enrolling 1,833 children
- Providing 4,564 children in formal education institutions with scholastic materials including pens, books, erasers, and learning aids
- Equipping 38,073 people with emergency water delivered via trucks, and 4,253 households with water treatment kits to purify drinking water
- Constructing 444 emergency latrines, benefitting 8,880 disaster-affected and displaced people
- Providing 146,081 people with basic hygiene supplies (such as buckets, jerrycans, and soap)

Clean Water Brings Joy to Families of the Chahkaran Village

It’s early in the morning in Chahkaran village of Badghis province in Afghanistan. People are leaving their homes, carrying buckets and water containers, all heading to the new water taps provided by World Vision.

“We approached World Vision about our water situation,” explained Abdul Khalek, 60, a member of the water management committee. “Oftentimes, children were responsible for the water collection and it could take them up to a couple of hours to ride to a well, fill up jerrycans, and bring them back by donkey. Sometimes they had to miss school for it. We knew something needed to change.”

To address the need, World Vision provided a reverse osmosis, solar-powered water purification system. The system pumps salty groundwater from a deep well into a reverse osmosis treatment center. There, the water is filtered and purified, and then pumped into a nearby water tank. The tank is the water source for taps at local water collection sites.

“[Before,] a 20-liter jerrycan cost about 50 Afghani ($0.75),” said Abdul Wariz, 20. “We only pay 10 Afghani for the same amount of water here.” Abdul, like others living in Chahkaran village, has great joy for the cost savings and much shorter distances families have to travel to collect water.

Multiplying Our Impact

With a multiplier effect of 1:11 in Afghanistan, $572,000 in U.S. donor private gifts leveraged nearly $6 million in grants, making possible emergency services to almost 253,438 people.
Nearly 1 million Rohingya people have fled to Bangladesh (the majority since 2017). More than half of them are children. After decades of systematic discrimination, statelessness, and genocide in Rakhine state, Myanmar, the Rohingya people continue to seek refuge in nearby Bangladesh.

Local resources—such as water, land, low-paying jobs, and health services—are limited, resulting in rising tension between refugees and local residents as they compete for these resources.

Income-generating opportunities and formal education also are limited, as the Rohingya have neither refugee status in Bangladesh nor legal citizenship in Myanmar.

Human trafficking, child/forced labor, child marriage, gender-based violence (GBV) and other forms of exploitation and abuse are an ever-present threat, especially in extremely overcrowded refugee camps.

To help meet the needs of the most vulnerable in or near Cox’s Bazar, Bangladesh, World Vision responded. By the close of FY19, we served more than 371,600 people in camps and host communities. Recent accomplishments include:

- Distributing 6,120 metric tons of food to families at six camps, providing rations of rice, lentils, and oil. Refugees also received prepaid food assistance cards to purchase fresh food items in WFP shops in the camps (such as seasonal fruit and vegetables)
- Installing 98 deep-tube wells, building 140 gender-sensitive bathing units, constructing 716 latrines, and establishing 421 hand-washing points across 10 camps
- Employing 16,828 refugees and host community residents in projects focused on construction to reduce the risk of disaster in the refugee camps
- Building 21 multipurpose child and adolescent centers, 12 learning centers, 42 community cooking and learning centers, 22 nutrition centers, and a women’s safe space
- Training women and girls to recognize GBV and obtain case management services, and engaging men and boys in GBV-prevention activities

Multiplying Our Impact
With a multiplier effect of 1:11 in Bangladesh/Myanmar, $341,000 in U.S. donor private gifts leveraged nearly $3.5 million in grants, making possible emergency services to almost 111,515 people.

A Safe Space Women Can Call Their Own

“We had a peaceful family in Myanmar, but my husband has taken two more wives here,” said Khadija,* a 30-year-old Rohingya mother of three children. “He doesn’t provide any money, but he asks me for food. Anything he earns, he gives to the other women. When I asked him why he does this, he started to beat me.”

Living in fear, Khadija shared her secret with her neighbor, Tasmin, who invited her to come to World Vision’s Women’s Peace Center. This is one of the few places in the camps that women are allowed to visit. In the conservative Rohingya culture, women and adolescent girls rarely are allowed to leave their shelters alone. Families fear they will be harassed, abducted, or assaulted. However, since the center opened, staff members have gradually won the community’s trust. Each week, a growing group of women and girls attend the sewing classes here. Many also take advantage of the counseling services for GBV survivors.

“World Vision staff have taught us how to speak up if we are abused and report it. They give very good advice,” said Khadija. “When I come here and share my grief with others, I feel better.”

*Name changed for security purposes
DEMOCRATIC REPUBLIC OF THE CONGO

Beginning in 2018, the Democratic Republic of the Congo (DRC) has experienced an historic Ebola outbreak. As of January 2020, there have been 3,418 cases reported and 2,240 deaths, making it the second deadliest epidemic in history. Almost 30% of the total cases are children (WHO, 2020). While overall cases of Ebola are on the decline, new confirmed cases have been reported in the remote and insecure zones of North Kivu and Ituri provinces, and Biakato Mine and Mandima health zone.

Ongoing conflict hinders progress to address Ebola. Insecurity leads to lack of access, driving the increase in Ebola cases. The technical means to stop Ebola are available but without access or a secure operating environment they cannot be deployed effectively (Inter-Agency Standing Committee, 2019).

Ebola is a rare but often deadly virus that can be transmitted from infected animals to humans or from person-to-person.

World Vision’s emergency response impacted 533,879 children and adults in the North Kivu province of the DRC. We worked to:

- Equip 533,879 people with Ebola prevention/treatment information and/or provided health monitoring services
- Train 510 community health workers, 492 teachers, 361 faith leaders, and 201 staff members on Ebola prevention and treatment
- Supply 11,065 hygiene kits to families, schools, and churches to prevent the spread of Ebola
- Provide food to 39,337 people, including Ebola survivors or patients
- Identify 35 sites for construction of new latrines and nine sites for water points that once built, will help foster healthy habits and clean environments
- Identify 145 children in need of professional psychosocial support, making available psychological first aid in the coming year

Defeating Ebola: Unleashing the Power of Churches and Mosques

One way World Vision is helping communities defeat Ebola is through our Channels of Hope for Ebola Program. Recognizing faith leaders are among the most influential members in a community, Channels of Hope fully equips them to promote accurate and responsible messages about Ebola, helps them to respond with compassion and care for affected people, and teaches them to prompt others to support and accept individuals and families affected by Ebola.

After completing training, faith leaders become Ebola treatment and prevention champions. They share life-saving Ebola messages during religious services, community sensitization events, and radio programs. Leaders have formed local Channels of Hope Action Teams to expand outreach across their communities.

“As priests, we reach thousands of people each week, at daily mass, prayer meetings and in the community,” said Father Innocent Mivumbi. In June 2019, Father Mivumbi expanded his listening audience. He joined host Solange Ntakwinja of the Youth Listening radio talk show and other local leaders to discuss Ebola. Radio listeners were encouraged to call in with questions and to participate in the discussion. “People were very interested,” said Sister Valérie, who sat on the panel with Father Mivumbi.

Radio Maria, home of the Youth Listening radio talk show, broadcasts to 1.4 million people in Goma, DRC (the capital of North Kivu province).
More than 3.5 million children and adults were affected by earthquakes on Indonesia's Lombok Island from July 2018 to August 2018, including 755,627 people who were displaced and living in temporary shelters (BNPB, 2018). Of the children affected, 72% showed poor health conditions (fever, diarrhea, respiratory infection, chicken pox, and stress). Also, 74% of affected people said they were unable to provide proper food for their children (Humanitarian Forum Indonesia, 2018).

In the Central Sulawesi province of Indonesia, a 7.5 magnitude earthquake hit in September 2018, triggering soil liquefaction (the ground turns to liquid), mudslides, giant sinkholes, and a tsunami. More than 4,000 people died or remain missing; more than 170,000 people were displaced and living in temporary housing; and liquefication impacted 430 hectares (1,063 acres) of land, rendering homes and land unsafe to live in or to farm.

World Vision's emergency response reached 114,118 people on Lombok Island, and 161,246 children and adults in Central Sulawesi province. Our accomplishments include:

**Lombok Island:**
- Training 245 health workers on nutrition
- Providing 4,151 children under the age of 5 with infant and young child feeding programming
- Equipping 22,936 people with family kits (a tarp, blanket, mat, towel, toiletries, flashlight, and more), 61,145 people with WASH services, and 3,856 people with cash-for-work programming
- Providing children with 39 Child-Friendly Spaces, a Safe School Program (1,519 participants), and 1,472 school kits

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**Central Sulawesi:**
- Providing emergency shelter, food packages, and other supplies to 79,205 people
- Helping 101,041 people gain access to water, latrines, hygiene/dignity kits and hygiene promotion sessions
- Providing health and/or nutrition services to 21,072 people; and livelihood programming (like cash for work) for 17,182 people
- Building 392 Child-Friendly Spaces and 60 temporary learning centers
- Providing 12,590 children with school kits and 2,958 with uniforms

**Multiplying Our Impact**
With a multiplier effect of 1:7 in Indonesia, $709,000 in U.S. donor private gifts leveraged nearly $5 million in grants, making possible emergency services to almost 70,033 people.

**Upward and Onward: Budiono and His Family Rebuild with the Help of World Vision**

While Budiono, 49, is deaf and mute, he was able to establish a successful rice field and onion plantation. Sadly, the earthquake that hit Sigi and most areas of Central Sulawesi in September 2018, triggered the liquefaction of land, destroying his business.

“When the earthquake happened, I was inside with my 3-year old son, Fahri. I ran away, carrying my son to the safer area with other people while my wife was running first,” said Budiono using sign language.

Budiono and his family lost everything. They had no choice but to move to the nearest evacuation camp, staying in temporary shelter. Weeks later, Budiono and his family returned home to rebuild. And several months later, Budiono joined the livelihood program for farmers offered by World Vision. He completed training on plantation management, and received onion, chili, and corn seeds, as well as an irrigation system for his plantation. Today, Budiono is working his land, and once again growing crops. He and other farmers can do so because of the resources provided through the World Vision livelihood program.
Cyclones Idai and Kenneth (and subsequent floods) swept through the Southern Africa countries of Malawi, Mozambique, and Zimbabwe in the spring 2019. While millions of people were affected by the disasters, children were most vulnerable, being exposed to risks of disease, hunger, injury, and death.

More than 1.6 million children have been affected by the disasters (UNICEF, 2019).

Also, over 250,000 homes were damaged or destroyed, leaving hundreds of thousands of people homeless. And nearly 2.5 million acres of crops were lost.

Overall, more than 3.3 million people remain in need of humanitarian assistance.

In 2020, it is estimated that 5.5 million people in Zimbabwe and 1.9 million people in Mozambique will need food assistance.

World Vision helped meet the urgent needs of 584,580 people impacted by these natural disasters. We:

- Provided 323,674 children and adults with food security and livelihood services
- Provided 95,624 people with WASH services/activities
- Reached 73,424 children with education, and 67,563 people with child protection services
- Furnished 24,295 people with health and nutrition services

**Malawi:**

- Provided 99,201 people with food assistance, and 57,974 with protection services
- Partnered with Proctor and Gamble to equip 12,206 households with water purification packets to prevent waterborne diseases

**Mozambique:**

- Reached 207,780 people with food assistance, and 19,586 with WASH
- Assessed 47,431 students for education levels and assistance
- Screened 2,262 children under 5, and shared infant and young child feeding messages with 940 adults

**Zimbabwe:**

- Equipped 16,742 food-insecure people with lean season assistance in the form of cash distributions
- Built latrine blocks at 23 schools affected by Cyclone Idai, benefiting 11,924 students and teachers.

**Multiplying Our Impact**

With a multiplier effect of 1:12 in Southern Africa, $1.6 million in U.S. donor private gifts leveraged nearly $19 million in grants, making possible emergency services to 288,461 people.

**Luisa Finds Hope in Times of Uncertainty**

“This was an experience that will forever be in my mind,” said Luisa Saracutchepa. “On that day, I suddenly saw the water dripping heavily inside the house. I was scared. I tied a capulana (a traditional cloth used in Mozambique) on my waist and asked my children to hold it. And thank God we all managed to reach the school safely, where we [sought] shelter in the first few days.”

Luisa, a single mother of seven, was displaced from flooding that followed Cyclone Idai in Mozambique. Luisa and her family have resettled in Metuchira camp in Sofala province. At this resettlement camp, World Vision’s WASH Program provided clean water to 1,105 people and plans to soon construct a well at the camp.

“We don’t have clean water in this camp,” continued Luisa. “[So,] whenever the truck arrives with water, we all run to get water so that we do not miss out on it. Apart from the water, we also received other support such as food, household utensils, latrines, hygiene materials, and we were given advice on how to prevent waterborne diseases.

“We are very grateful for the support provided by World Vision.”
At least 8 million Sudanese people require humanitarian assistance, up from 4.4 million in 2018 (U.N. Office for the Coordination of Humanitarian Affairs [OCHA], 2019). The worsened economic situation has strained households’ ability to buy food, resulting in a dire humanitarian situation.

Additionally, market prices for staple foods remain high (partially due to months of anti-government protests). Household food insecurity persists for at least 5.8 million vulnerable people. Families in parts of the Red Sea, Kassala, Kordofan, Darfur, Gedaref and the Blue Nile states faced crisis levels of food insecurity. Internally displaced people in parts of South Kordofan and conflict-affected households continue to be at risk of emergency levels of food insecurity (Famine Early Warning System Network, 2019).

At least 346,000 people were affected by recent heavy floods (OCHA, 2019).

Affected households require essential relief supplies for survival.

World Vision’s emergency response impacted 409,573 children and adults in Blue Nile, East/South Darfur, and South Kordofan. Recent accomplishments include:

• Engaging 240,769 people in food security and livelihoods interventions, including food distributions in South Darfur, and crop seed distributions to families of host communities and displaced people in South Kordofan

• Providing 44,204 children and adults with nutrition assistance such as screenings for malnutrition, operating outpatient therapeutic programs to manage severe acute malnutrition cases, and offering supplementary feeding programs to manage moderate acute malnutrition cases

• Helping 213,127 children and adults gain access to WASH services, such as in South Darfur where motorized water systems and hand pumps were made available for IDP camps in Otash and Mershing, and sheikhs and administrative leaders received training to deliver hygiene messages

• Providing 47,092 children with education services such as text books for school

Famers and Local Businesses Team Up to Combat Food Insecurity

In October 2019, at least 100 smallholder farmers joined with dignitaries—including the governor as well as the commissioner for Humanitarian Aid Commission of Blue Nile state, Sudan—for the annual celebration of the Agriculture Development Project. The project helps link farmers with the private sector (such as financial institutions, and service contractors) to promote and support mechanized farming, increase local food supply, and support livelihoods and resilience.

“The increase in the sorghum yields enabled us to sell part of the harvests,” said Al Doow, 62, a smallholder farmer who has participated in the project since 2015.

In 2019, at least 1,200 farmers were organized into associations, and the Ibdaa Bank and Microfinance Institution in Blue Nile helped members finance their 2019 farming season. The European Union donated machinery to members of the associations, including tractors, planters, sprayers, trailers, water tanks, and fuel tanks.

The project is implemented by World Vision and Charity Organization for Rehabilitation and Development (CORD) and funded by the European Union.

**Multiplying Our Impact**

With a multiplier effect of 1:11 in Sudan, $442,000 in U.S. donor private gifts leveraged nearly $4.5 million in grants, making possible emergency services to 179,240 people.
World Vision is the largest partner, and likewise, WFP is our largest partner in cash-based programming. Together, we have served vulnerable families around the world for 31 years.

In 2019, World Vision and WFP worked together to provide life-saving food and other assistance to vulnerable families in 29 countries. Below highlights our work in Central African Republic (CAR), South Sudan, and Zimbabwe.

CAR: An estimated 2.1 million people are food insecure, a result of extreme poverty and ongoing in-country conflict.

South Sudan: Nearly 7 million people face food insecurity after the lean season. Still, with 1.46 million IDPs seeking to return home, less food will be available.

Zimbabwe: Protracted drought and cyclones in areas contributed to the 4.7 million people who are food insecure. The 520% depreciation of local currency makes purchases nearly impossible.

By the close of FY19, the World Vision and WFP emergency response impacted 151,581 people in CAR, 231,547 people in South Sudan, and 166,730 in Zimbabwe.

- Provided emergency food assistance to vulnerable people in response to severe flooding in the Warrap region.

Multiplying Our Impact
With a multiplier effect of 1:15 for World Vision-WFP countries, $6.2 million in U.S. donor private gifts leveraged nearly $91.5 million in grants, making possible emergency services for almost 1.6 million people.

The Power to Choose: Makkah Selects Food for Her Family

Cash transfer programs leverage cash, vouchers, mobile payments, and/or e-payments to meet needs of families where food is available for purchase. They enhance dignity, choice, diet diversity, and boost the local economy.

“When I first arrived here, we used to receive selected food [items],” said Makkah, 35-year-old mother of six, and an IDP living in Otash camp in South Darfur, Sudan. “Later, we started receiving food vouchers that we would redeem for selected food [items] at the distribution centers.

“Receiving cash enables me to decide the types of food I want to buy,” she continued. “Besides that, I have a variety of options.” Makkah and other families received 1,500 Sudanese Pounds ($33) on a bank card to use monthly. WFP has an agreement with Blue Nile and Mashreq Bank to transfer the cash to accounts of retailers contracted by World Vision, to facilitate cash flow to households.