

EMERGENCY  
RESPONSE

# ANNUAL PROGRESS REPORT

October 2020 – September 2021 | Global Emergency Response Fund

## SUMMARY

For nearly two years, a global pandemic has exacerbated already dire circumstances in many areas where World Vision works. During fiscal year 2021, we responded to many of the needs that resulted from famine-level food shortages, conflict and violence, widespread displacements, decimated livelihoods, life-threatening health issues, and increased vulnerabilities among children and women.

We recognize that many of our supporters and partners have not been untouched by the pandemic, yet the faithful prayers and gifts of donors like you have enabled World Vision to stay committed to helping families impacted by natural disasters and other emergencies.

In this report, we highlight several of the 72 emergencies we responded to during fiscal year 2021, such as:

- Meeting basic, urgent needs of people in northern Ethiopia who

have been displaced by violence and civil unrest, while continuing to respond to an extreme hunger crisis in East Africa

- Providing food and temporary shelter to people impacted by an earthquake in Haiti and ensuring that children remained safe
- Caring for ongoing needs of Rohingya refugees and helping people rebuild after a fire struck three settlement camps
- Addressing the long-term needs of displaced people and refugees in Iraq, Syria, Jordan, Lebanon, and Africa's Sahel region

Many of these crises have come and gone from the media's spotlight, leaving millions of people feeling abandoned. But with your support, World Vision can assure these families that they are not alone or forgotten. Thank you for your continued partnership.



*Through World Vision's Global Emergency Response Fund, we aim to meet urgent needs—such as clean water and shelter—of communities impacted by disasters and emergencies, and help them to recover and rebuild their lives.*

## GLOBAL UPDATE & PROGRESS ON CORE ACTIVITIES

# 30,109,408

**PEOPLE, INCLUDING 15,795,457 CHILDREN**, impacted by disasters and humanitarian crises were provided with hope, urgent relief, and care from October 2020 through September 2021.



## 50,000

people impacted by a massive fire in Bangladesh received more than 1.2 million hot meals through World Vision's partnership with World Food Program.



## 178,476

people in Haiti benefited from World Vision's response to a recent earthquake, which included school rehabilitations, back-to-school kits, and distance learning support.

## MULTIPLYING YOUR IMPACT

In FY21, World Vision's U.S. office leveraged more than \$30 million in private gifts from U.S. donors to mobilize nearly \$214.5 million in grants. Leverage refers to a multiplier effect that occurs when a private donation allows us to apply for and secure additional grant funding, maximizing the yield for each dollar donated.\* For example, \$345,000 from the Global Emergency Response Fund funded the expansion of our operations into Afghanistan's Faryab province, which contributed to World Vision receiving a new \$16 million USAID award. Leverage creates greater donation impact and enables World Vision to do something we could not have done otherwise.

These leveraged grants from the U.S. Bureau of Population, Refugees, and Migration; World Food Program; USAID's Bureau for Humanitarian Assistance; UNICEF; and others enabled us to assist more than 12.2 million people during this reporting period.

*\*The average leverage/multiplier effect across all of our grants is 1 to 7. However, this ratio differs from one grant to another.*



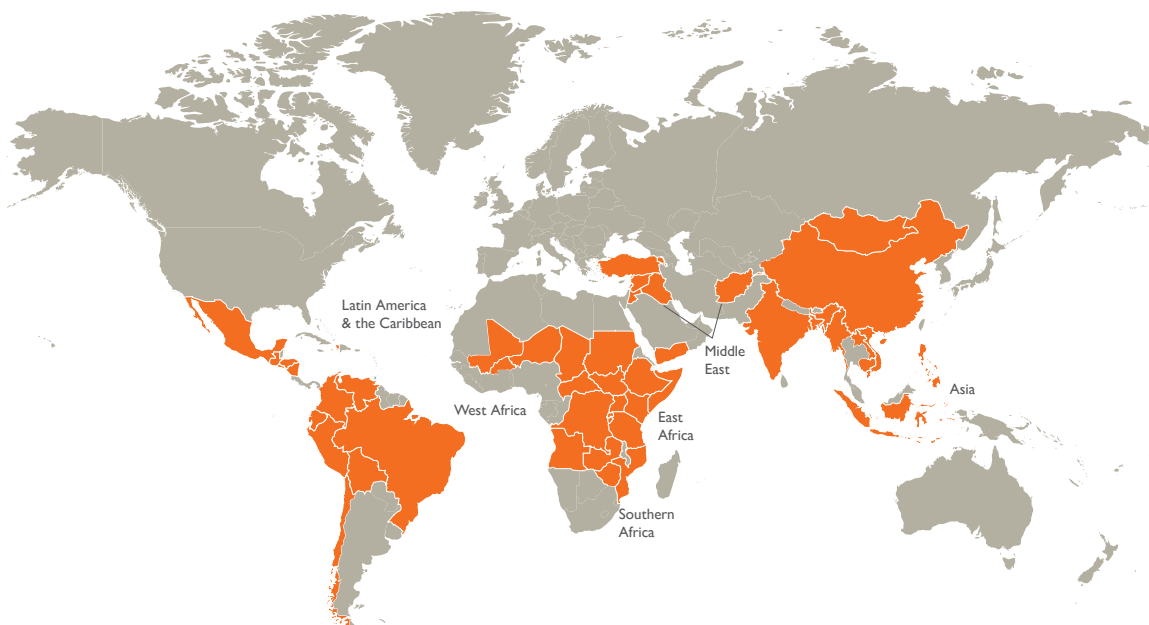
## FY21 GLOBAL EMERGENCY RESPONSE

Our emergency services include (but are not limited to):

- Nutrition
- Healthcare
- Education
- Food security
- Shelter
- Family reunification
- Child protection
- Water, sanitation, and hygiene (WASH)
- Cash-equivalent cards (used where goods are locally available and markets are functioning and accessible)

As we work with people to meet long-term needs and rebuild communities, some of the areas we address are:

- Disaster risk reduction
- Vocational training
- Social cohesion/peacebuilding
- Livelihoods and income generation



During FY21, World Vision responded to disasters and humanitarian emergencies in 52 countries, shown in the orange portions of the map at left.

# WORLD FOOD PROGRAM PARTNERSHIP

## SUMMARY

For 32 years, the partnership between World Vision and World Food Program (WFP) has assisted millions of people in disaster-affected communities with life-giving food, supplementary feeding supplies, cash, and food vouchers. We are WFP's largest partner and, likewise, WFP is our largest partner in cash-based programming. We often work with local development organizations to carry out the distributions, equipping them to support their own communities.

During FY21, World Vision U.S. served more than 4.1 million people in 10 countries (see map below) through our work with WFP, which totaled \$120 million in programming. This constituted the largest portion of our work with WFP across the entire World Vision Partnership (encompassing all of World Vision's national offices), which generated approximately \$809 million in grants and benefited 11.5 million people. With a global rise in food shortages, extreme weather supply chain challenges, and COVID-19, we recognize the vast need and importance of food distributions and our partnership with WFP.

The following sections highlight our work in two countries.

### Venezuela

Our work in Venezuela began in July 2021 and is our newest program, reflecting our commitment to the

most vulnerable. Previous restrictions made it difficult for WFP and other organizations to provide aid in the country, but thanks to the tireless efforts of World Vision and local staff members, we are now positioned to support a meal distribution program, benefiting approximately 27,000 students. This complements our existing efforts in the region to assist Venezuelan refugees in neighboring countries.

### South Sudan

Our programs in South Sudan are the largest among our work with WFP, serving more than 1 million people. Once COVID-19 restrictions lifted, we re-engaged with local schools to begin feeding programs, providing healthy meals to many children who experienced hunger and could not easily access food outside of school.

As World Food Program phased out programs in displacement camps within South Sudan to make room for for greater government involvement, we shifted our resources to support food distributions in other areas throughout East Africa that were facing food shortages. This included expanding to areas within South Sudan where we previously hadn't worked. The crisis levels of food shortages in that region were due to a confluence of factors, including natural disasters, political instability, and crop losses.



*Through World Vision's partnership with World Food Program in South Sudan, 6-month-old Ninagu Tito received vitamins and food supplements after showing signs of malnutrition. World Vision also trained Ninagu's parents on nutrition, hygiene, and sanitation, giving them tools to create a healthier home environment. After three months of being monitored and cared for, Ninagu is now well-fed and healthy.*



# RAPID ONSET DISASTERS

## SUMMARY

### Earthquake in Haiti

On August 14, 2021, a magnitude 7.2 earthquake struck Haiti, killing more than 2,000 people and injuring nearly 13,000. Food, shelter, and proper hygiene continue to be the most pressing needs. This disaster comes on the heels of the assassination of Haiti's president, nationwide strikes and unrest, and rising gang activity.

World Vision quickly set up a local response team, assessed damaged schools, water systems, and other infrastructure, and partnered with local government departments to plan our response. Three months after the quake, we had reached 68,878 people through our programs, which included:

- Training 177 community/faith leaders, teachers, and school directors on trauma recovery and counseling, impacting 19,000 children, who often are vulnerable to physical and emotional harm during natural disasters
- Providing psychosocial support, monitoring children's nutrition and making referrals, providing medical supplies, and repairing health clinics, serving 53,850 people
- Promoting proper hygiene, providing hygiene kits (containing toothpaste and toothbrushes), ensuring water purification and storage of clean water, and repairing water points, benefiting 9,530 people

- Helping 11,420 people through food voucher distributions, savings groups, and livelihood recovery (specifically agriculture)
- Providing temporary shelters and essential household items to 19,335 people
- Caring for 4,977 children through community child protection efforts and Child-Friendly Spaces, where children could play and feel a sense of normalcy

### Hurricanes in Honduras

In late 2020, hurricanes Eta and Iota hit Honduras and other parts of Central America, triggering floods and landslides that exacerbated the needs of already vulnerable communities. During FY21, World Vision reached 346,033 people by:

- Distributing family hygiene kits, fixing water systems, and providing water purification supplies
- Rehabilitating irrigation systems, rebuilding agriculture land and resources, and distributing food
- Passing out shelter kits and clothes
- Providing psychosocial support and educational materials to children
- Assisting women entrepreneurs with business plans so they could earn an income and support their families
- Organizing a cash and voucher program so families could afford household essentials



*In Honduras, World Vision helped 220 women form savings groups after the hurricanes left thousands of families without work. The women learned administration and accounting skills to create their own business models, and planned income-generating activities to meet their savings quotas. Through these activities, the women's self-esteem has increased, and the rate of domestic abuse has declined.*

*"This is an initiative that changes lives," says Ana Cecilia Villalobos, a local faith leader. "Here, we meet young people who did not even finish school, but today, they have reactivated their dreams of being able to grow and own their businesses."*



# BANGLADESH ROHINGYA REFUGEE RESPONSE

## SUMMARY

In August 2017, violence and persecution against the Rohingya (a stateless Muslim minority group in Myanmar) started an exodus into neighboring Bangladesh. This crisis continues, largely unnoticed by the world, with more than 900,000 Rohingya refugees living in settlement camps. More than half are children.

In March 2021, a massive fire swept through several camps, burning shelters and displacing about 45,000 people. Food distribution sites and water and sanitation facilities also were destroyed. A severe monsoon season followed, washing away shelters. Floods and landslides killed 20 people and forced 24,000 refugees to abandon their homes and belongings.

To help families impacted by the fire, World Vision:

- Provided 140 community families and 300 refugee families with household and kitchen items, plus dignity kits (containing menstrual pads, soap, underwear, and other hygiene items for females).
- Built 60 shelters (with 15 more planned).
- Began constructing a multipurpose center that will double as a community kitchen during emergencies.
- Addressed water, sanitation, and hygiene needs by supplying water, repairing 96 latrines, and rebuilding

damaged water networks, among many other related activities.

- Partnered with World Food Program to distribute more than 1.2 million hot meals to approximately 50,000 people.

World Vision also responded to heavy rains and flooding in July that damaged shelters, crops, and infrastructures, in addition to continuing our work among refugees living in settlement camps. During FY21, our activities included:

- Providing hot meals to 3,540 people impacted by the flooding.
- Completing 20 Community Cooking and Learning Centers, which provide a place for women to cook meals and learn about nutrition.
- Empowering women with income-generating skills such as sewing, making pastries, gardening, and using sustainable materials. We also focused on building resilience by teaching about gender-based violence prevention, disaster risk reduction, and proper hygiene.
- Engaging 3,227 people in cash-for-work projects, which paid participants to rebuild roads, a bridge, and a drainage system to restore access to essential services. These hard-earned wages enabled workers to support their families.



*When a fire broke out in the refugee camp where Anwara (in pink) and her family lived, she was separated from her five children until the next morning. She and her husband cried along on the road, desperate to find their children and unable to do anything until they were reunited. The fire left their home in ashes, and the family now sleeps in a tarp-covered shed. Your generous support helped World Vision to respond with food and clean drinking water for families like Anwara's that lost their belongings and shelters in the fire.*

# SAHEL CONFLICT AND DISPLACEMENT

## SUMMARY

The central Sahel region, comprising Burkina Faso, Mali, and Niger, is facing crises of armed conflict, displacement, hunger, and poverty, on top of extreme weather and COVID-19.

In some parts of Mali, activities such as farming, running small businesses, and raising livestock are slowly returning to normal. Yet, in most areas, uncertainty persists as armed groups remain active. Many households are at risk of food shortages because of sporadic rainfall, which has raised food prices and lowered crop yields.

In FY21, World Vision's work in Mali impacted 919,032 people as we sought to rebuild livelihoods, meet basic needs, and care for children by:

- Giving food vouchers to 2,538 households
- Conducting nutrition programs in 15 communities, nurturing 137 malnourished children to full health
- Engaging 824 people in cash-for-assets projects, giving cash to 758 families, and starting 16 savings and loan associations with 389 women
- Training 63 people to help improve children's reading skills and helping 200 students cover their basic needs
- Caring for 323 children through child protection monitoring clubs and training 48 local leaders on child safeguarding policies

Like in Mali, people in Niger are facing malnutrition, food shortages, and internal displacement due to violence,

plus recurring epidemics and flooding. Niger also is housing hundreds of thousands of refugees fleeing violence in their home countries of Mali and Nigeria. During FY21, World Vision reached more than 420,000 people by:

- Providing psychosocial support for children, adolescents, and women
- Teaching teens and women about life skills, proper hygiene, reproductive health, and self-protection, equipping them with tools to build a healthier future
- Strengthening community child protection programs to better support children

For two years now, Burkina Faso has seen a rise in extremist attacks that have displaced more than 1.4 million people. This past year, World Vision opened a new office there, establishing a base to better serve conflict-affected communities. Our activities during FY21, impacting 6,432 people, included:

- Training five facilitators to provide psychosocial support to children and families and to identify distress in children
- Equipping 197 faith leaders to be child protection advocates
- Choosing locations to build three new boreholes, repair 10 boreholes, and construct seven latrines
- Identifying more than 400 households to receive food vouchers



*Two years ago, Mania (pictured above) and her family of eight left their home in Mali to escape violence and discrimination in their native village. They now live in another village where they struggle to earn money to buy food and other essentials. Thankfully, Mania's family has received cash from World Vision, in partnership with World Food Program, which has changed their living situation. "With this cash support, I will be able to help my spouse [to meet] the family's food needs for the three coming months," Mania says. She also sends money to her son who is attending high school elsewhere.*

# EQUIPPING CHURCHES TO SERVE IN EMERGENCIES

## SUMMARY

Since 2016, World Vision's Equipping Churches to Serve in Emergencies program has equipped faith-based partners in Iraq, Jordan, Lebanon, and Syria to respond to urgent and long-term needs of refugees and displaced people in their midst. Over the years, we have supported 61 churches and 412 faith leaders to care for people experiencing war and large-scale conflict, economic hardships, displacement, and—most recently—an explosion in Beirut and COVID-19.

For World Vision to be more agile in supporting these complex responses, we will be phasing out the Equipping Churches to Serve in Emergencies program, with its current projects continuing through March 2022.

This will be the last report on the program. Moving forward, our church partnerships—a key component of our work—will be absorbed into our individual emergency responses in multiple countries, and donors will have the option of continuing their support through the Lebanon Emergency Response or the Syrian Refugee Response (supporting our work in Syria, Turkey, Jordan, and Iraq).

During FY21, we reached 8,775 people through activities such as:

- Training 84 children/teens and 15 adults in Lebanon on life skills, gender-based violence prevention, healthy communication and coping skills, and children's rights. We also

distributed hygiene kits, face masks, hand sanitizer, children's books, and more to help caregivers keep their families healthy and support their children's education.

- Organizing a digital learning lab, in partnership with a church in Jordan, to offer Syrian, Iraqi, and Jordanian youth courses on life skills and the opportunity to earn a global computer literacy certification, giving them tools to build a stronger future.
- Training four faith leaders in Iraq on child protection, which covered identifying signs of abuse and making referrals to support services. We held a similar child protection training in Lebanon with 19 faith leaders and volunteers.
- Purchasing internet data cards for 438 families and 120 caregivers in Lebanon, enabling them to access remote psychosocial support. Faith leaders also led remote workshops on the Celebrating Families approach, a program designed to help adults understand their role in nurturing children's spiritual growth and creating a safe environment.
- Operating two education centers in Syria that taught English, Arabic, science, and math to 720 children. The creative learning activities helped the children recover from traumatic events and care for their mental health.



*A health specialist in Lebanon speaks to a network of faith leaders, churches, and faith-based organizations about COVID-19, the benefits of the vaccine, ethical and theological issues around the vaccine, and identifying false information. During FY21, World Vision created this network to mobilize people to advocate for child protection and social justice issues.*

# NORTHERN ETHIOPIA CRISIS

## SUMMARY

In November 2020, conflict erupted in Tigray, Ethiopia, and sparked violence and unrest in northern Ethiopia. More than 5.2 million people across this region need help, as millions are experiencing crisis levels of food shortages that have led to displacement, starvation, and death. Host communities are feeling the pressure of accommodating displaced families as their own resources are being depleted. As of October 2021, humanitarian workers have been unable to access Tigray by road, and no aid supplies have arrived.

During FY21, World Vision served 1,525,541 people and remains committed to providing assistance when access resumes. Our work in northern Ethiopia included the following:

- Supplying 712,459 people in displacement camps and host communities with clean water and building 59 clean water points
- Reaching 350,195 people with emergency food assistance
- Providing blankets or supplementary food to 132,908 children
- Promoting proper hygiene among 12,374 people and giving them vital health information
- Providing outpatient health consultations for 383,637 people
- Distributing emergency shelter kits, with materials to build temporary shelters, to 10,594 households

- Caring for 118 unaccompanied children through reunification services or family-based care, ensuring their safety or reunion with family members
- Providing dignity kits (containing items such as soap, underwear, and feminine hygiene products) to 7,559 women and girls
- Training 10,636 people to prevent and respond to child abuse, as children are particularly vulnerable during emergencies

### East Africa Hunger Crisis

World Vision also is working in six East African countries that are wrestling with prolonged conflict, locust infestation, natural disasters, and COVID-19. These circumstances—coupled with rising food prices—have left nearly 8 million people facing a hunger crisis. During FY21, we responded by:

- Distributing cash and vouchers to 250,313 people, enabling them to meet their families' basic needs
- Providing water containers, soap, and buckets to 5,433 households to prevent disease outbreaks
- Operating two safe spaces that provided psychological first aid, housing, and basic health and nutrition services to 108 women impacted by gender-based violence
- Treating 1,280 pregnant or nursing women for malnutrition



*Before World Vision trucked clean water to a displacement camp in Tigray, Embaynesh (above) and other community members got water from unprotected, contaminated sources. Embaynesh felt ashamed to get clean water from the host community, seeing herself as a burden. Now, she is relieved that clean water is available. “I am safe from waterborne diseases and feel free of stress,” she says. “Thank you, World Vision ... because every burden related to fetching water was mostly related to girls like me.”*



# AFGHANISTAN EMERGENCY RESPONSE

## SUMMARY

Growing up in a country that has experienced 40 years of war, recurring natural disasters, chronic poverty, displacement, and drought, Afghan boys and girls are among the world's most vulnerable children. Recent conflict and upheaval have created a more dangerous and challenging context, leaving more than 18 million people in need of humanitarian assistance.

During the first half of 2021, more than 5,000 people died during the upheaval; more than one in four were women and children. Additionally, more than 570,000 people have been displaced, with that number expected to continue rising.

Young children, in particular, are at risk of acute malnutrition. Families need clean drinking water, sanitation facilities, and access to emergency health services. Also, Afghan women and girls fear for their safety, fundamental rights, and access to basic services.

### World Vision's response

The roles of World Vision's female staff are particularly important in this context to engaging with women in the community, due to religious and cultural restrictions. As a result, between August and October, all operations were suspended until we could resume with full assurance that the local Taliban leaders would permit female staff members to safely work.

Despite these challenges, we pressed on and served 161,439 people during FY21 through the following activities:

- Our work to repair and build water systems at 28 locations is ongoing and will improve access to safer water for 34,270 people.
- More than 34,000 people living in displacement camps received hygiene kits and learned about proper hygiene.
- World Vision's expansion into Faryab, made possible by the Global Emergency Response Fund, leveraged an additional \$864,193 from other donors to fund our work there. Our activities included improving access to clean water, providing hygiene kits, promoting proper hygiene, and organizing forums about increasing protections for women and girls against abuse and exploitation during emergencies.
- We provided 8,549 people with health and nutrition services, 3,610 of them under age 5. The most common treatments were for diarrhea and acute respiratory tract infection.
- Mobile health and nutrition programs in two provinces served 3,662 people during FY21. They provided primary healthcare and assessed the nutritional status of pregnant/nursing women and children.



*Mobile health clinics, like this one visited by a grandmother and her grandson, are the first point of contact for people living in host and displacement communities when they are sick.*

## THANK YOU

Throughout the pandemic, news outlets have bombarded us with statistics about the devastating toll COVID-19 has had on the world. After nearly two years, it is easy to feel desensitized to the numbers. We recognize that reading about the extreme situations, needs, and stories in this report also could feel overwhelming and even numbing, especially when it is hard to fathom someone's reality that is drastically different from our own.

However, to God and to all of us, every number in this report—every clean water source, every food basket, every hygiene kit, every shelter—represents girls, boys, women, and men who are experiencing heartbreaking circumstances, but now have extra support to face their challenges.

Because of your generosity toward the Global Emergency Response Fund, World Vision staff members are able to ensure that each person we reach feels seen and cared for.

We are deeply grateful for your partnership as we continue walking alongside people recovering from natural disasters or rebuilding their lives during a humanitarian emergency. Our presence and commitment show them they are not alone, and help them find strength to press forward. Thank you for joining us in meeting some of the most urgent needs around the world.



*Mebrat Kewuno, a mother of four, lives in central Tigray, where social services have been disrupted. Most nights, her family cannot sleep because they fear the gunfire outside or the threat of robbers. She wants peace and security, as well as essential services, to be restored. In the meantime, World Vision is helping people like Mebrat with cash assistance so they can pay for their family's basic needs.*



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World Vision is a Christian humanitarian organization dedicated to working with children, families, and their communities worldwide to reach their full potential by tackling the causes of poverty and injustice. Motivated by our faith in Jesus Christ, we serve alongside the poor and oppressed as a demonstration of God's unconditional love for all people. World Vision serves all people, regardless of religion, race, ethnicity, or gender.

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